**DAFTAR ISI**

HALAMAN JUDUL....................................................................................... i ABSTRAK ..................................................................................................... ii MOTTO ........................................................................................................ iv LEMBAR PERSETUJUAN PEMBIMBINGAN .......................................... v LEMBAR PERSETUJUAN DAN PENGESAHAN .................................... vi LEMBAR KEASLIAN TUGAS AKHIR .................................................... vii BIOGRAFI .................................................................................................. viii KATA PENGANTAR .................................................................................. ix DAFTAR ISI ................................................................................................. xi DAFTAR GAMBAR ................................................................................... xii DAFTAR TABEL ....................................................................................... xiv DAFTAR LAMPIRAN ................................................................................ vx

**BAB I PENDAHULUAN**

1.1 Latar Belakang......................................................................... 1

1.2 Identifikasi Masalah ................................................................ 4

1.3 Pembatasan Masalah................................................................ 4

1.4 Rumusan Masalah ................................................................... 5

1.5 Tujuan dan Manfaat ................................................................. 5

1.6 Metodologi Penelitian…………………………………………6

1.6.1 Tempat dan Waktu Penelitian..................................... 6

1.6.2 Metode dan Jenis Penelitian ....................................... 6

1.5.2. Jenis Data dan Metode Pengumpulan Data ................ 6

1.5.2. Analisis Data .............................................................. 7

**BAB II KAJIAN PUSTAKA**

2.1 Landasan Teori ........................................................................ 8

2.1.1 Definisi Tim Kerja......................................................... 8

2.1.2 Tujuan di Bentuk Tim Kerja.......................................... 9

2.1.3 Pengertian Kompetensi................................................ 10

2.1.4 Definisi Kekompakan Karyawan ................................ 11

2.1.5 Tips Menjaga Kekompakan......................................... 11

2.1.5 Kebutuhan Tim Kerja yang Berkompetensi ................ 13

2.1.6 Membangun Kontruksi Tim Kerja .............................. 16

2.1.7 Kemampuan Bekerja Dalam Tim ................................ 19

2.1.8 Kualitas Tim Kerja Mampu Membangun Perilaku

Kelompok yang Positif................................................ 20

2.2 Tinjauan Pustaka ................................................................... 22

**BAB III HASIL DAN PEMBAHASAN**

3.1. Gambaran Umum Perusahan ................................................ 25

3.1.1 Sejarah Perusahaan PT. Jas Airport Services .............. 26

3.1.2 Visi Dan Misi Perusahaan ........................................... 29

3.1.3 Bidang Usaha............................................................... 30

3.1.4 Sumber Daya Perusahaan ............................................ 30

3.1.5 Organisasi Perusahaan ................................................. 35

3.1.6 Uraian Pekerjaan ......................................................... 35

3.2 Gambaran/Deskripsi Permasalahan ....................................... 39

3.3 Pembahasan ........................................................................... 41

3.3.1 Pemecahan Permasalahan............................................ 41

3.3.2 Solusi Pemecahan Permasalahan................................. 44

**BAB IV PENUTUP**

4.1 Kesimpulan ............................................................................ 45

4.2 Saran ...................................................................................... 45

**DAFTAR PUSTAKA LAMPIRAN**