

Name of journal : Journal of Construction in Developing Countries
 Website journal : <http://web.usm.my/jcdc/>
 Journal quartile : Q3
 ISSN : Print ISSN: 1823-6499 Online ISSN: 2180-4222
 Publisher : Penerbit Universiti Sains Malaysia
 Title : Determining the Level of Quality Management Implementation in the Housing Sector of Trinidad and Tobago
 ID paper : JCDC-OA-03190055
 Date assigned : 17-Apr-2019
 Date review returned : 07-May-2019

Select...	07-May-2019	JCDC-OA-03190055	Reject (14-May-2019)
		Determining the Level of Quality Management Implementation in the Housing Sector of Trinidad and Tobago	Archiving completed on 10-Nov-2019
		Files archived ?	Assignments:
			ADM: Jaafar, Mastura

Determining the Level of Quality Management Implementation in the Housing Sector of Trinidad and Tobago

Reviewer Affiliation

Manado State Polytech, Civil Engineering

Manuscript ID:

JCDC-OA-03190055

Manuscript Type

Original Article

keywords

ISO 9001:2008, Quality Management Principles, Total Quality Management, Critical Success Factors

Date Assigned:

17-Apr-2019

Date Review Returned:

07-May-2019

req Is there a conflict of interest between your work and that of the author(s)?

Yes

☒ No

Recommendation

Major Revision

Would you be willing to review a revision of this manuscript?

No

Confidential Comments to the EIC

Comments to the Author

This article discusses the topic of quality management implemented by contractors in a developing country. The author(s) need to revise the manuscript to improve the quality of the manuscript and to achieve readers' interest and better understanding.

1. Title:

There are two different titles in the manuscript. The author(s) should choose the title of the manuscript is "Determining the level of quality management implementation in the housing sector of the Trinidad and Tobago construction industry."

2. Abstract:

Page 1 lines 43-44: "... with the use of a standardized QMS ... as well as, a quality culture such as TQM." In

this context, TQM is also one of the quality standards. Therefore, it is better for the author(s) to delete words "a quality culture." Hence, readers should focus on the study of QMS implementation, not on quality culture. These have been stated by the author(s) in the last sentence in the Introduction.

3. Literature Review:

Page 6 lines 37-39 and Page 21 lines 39-41: "... due to the lack of extensive literature on its use in the construction industry". This statement is not appropriate for a justification; therefore the author(s) should consider other reasons in connection with why the Housing Sector has not used ISO 9001:2015.

Page 9 Advantages of TQM in the Construction Industry: The author(s) should add more references to justify this topic. There are quite many open access journals in QMS ISO 9001 and TQM studies.

4. Methodology:

The author(s) should explain: Why did the data collection use a questionnaire technique? If there are control variables used in this study, it is better for the author(s) to provide a research framework which contains the role of each variable; indeed based on the research objectives.

5. Discussion of results on QMS and discussion of results on TQM: The author(s) are strongly encouraged to discuss the results of this study towards the literature reviews.

6. Conclusion:

Page 20 line 24: "... the Research Objectives, and the quantitative data collection ..."

7. References:

There are several citations in the body of the manuscript which are not referred by the author(s) in the references section:

Joubert, Cruywagen and Basson (2005), Womack (1991), ISO 2018, Dragan and Costel (2012), Saraph, Benson and Schroeder (1989), Pun and Lalla (2003), Willar (2012).

Files attached

Author's Response

Files attached