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Select... ▼	01-Sep-2018	CTQM-2018-0279 ISO 9001 Based Quality Management Systems and Organisational Performance: A Systematic Literature Review <i>Files archived</i> ⓘ	Major Revision (03-Sep-2018) a revision has been submitted <i>Archiving completed on 15-Feb-2019</i> Assignments: Admin: Ellazar, Alyanna Jane

ISO 9001 Based Quality Management Systems and Organisational Performance: A Systematic Literature Review

Reviewer Affiliation

Manado State Polytechnic, Civil Engineering

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Minor Revision

Would you be willing to review a revision of this manuscript?

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Confidential Comments to the Editors

Dear Editors,

In general, through a systematic literature review, this study provides an insight on typical QMS based on ISO 9001 that affects the organisational performance. The five steps used to conduct a literature review are systematic. As well, the analysis method for the literature contents supports the findings. Finally, the results are comprehensively described and presented both in tables and figures, which are still in the area of the literature study.

However, a more comprehensive approach, reviewing the study on the influence of organisational culture in supporting the effective QMS ISO 9001 implementation, that eventually increases the maturity level of QMS adoption and the organisational performance in various organisational typologies, would have increased

quality of the study. This kind of review might be included in Figure 5 and Figure 7, and should be mentioned somewhere on page 7 lines 31 – 50 and page 8 lines 29 - 33.

Comments to the Author

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Files attached

Author's Response

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