Proceedings of 4th International Conference on Tourism Research

Rural Mountain Tourism: Preserving Culture and Heritage of Mountain Minorities and Indigenous Peoples

> Editors: Assoc. Prof. Sr Dr. Mastura Jaafar Tania Maria Tangit

Organised by: Sustainable Tourism Research Cluster (STRC) Universiti Sains Malaysia and Faculty of Hotel and Tourism Management Universiti Teknologi MARA (UiTM) Sabah Branch

In association with: 5th International Rural Responsible Tourism Symposium in conjunction with International Mountain Day

Published by:

Sustainable Tourism Research Cluster Universiti Sains Malaysia Room 16, Ground Floor, Building H25, Lorong Cahaya, Universiti Sains Malaysia, 11800 Minden, Penang, Malaysia Tel: +(6)04-653 5850 Fax: +(6)04-653 5101 E-mail: <u>4ictr.imd2014@gmail.com</u>

ISBN: 978-967-394-205-3 Proceedings of 4th International Conference on Tourism Research

Copyright © 4th International Conference on Tourism Research, 2014

All rights reserved. No parts of this publication may be reproduced, store in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the written permission of the publisher.

PREFACE

The 4th International Conference on Tourism Research held in Kota Kinabalu, Sabah, Malaysian-Borneo from 9 - 11 December 2014, created a strong presence of linkage, with an overarching theme of "Rural Mountain Tourism: Preserving Culture and Heritage of Mountain Minorities and Indigenous Peoples". This theme was developed in recognition of 'International Mountain Day', an annual celebration on December 11th to highlight the opportunities and constraints in mountain development and to create awareness about the importance of mountains to life.

This volume contains two (2) parts; 1) e-Conference Proceedings, and 2) SHS Web of Conferences indexed by Thomson Reuters (Web of Science). The total count of papers published is 114 papers. There was an overwhelming response of more than 200 abstracts and full papers were reviewed. One of the unique and valuable dimensions to the 4ICTR is the way the event brings tourism educators and practitioners together from around the world to discuss ways to greatly serve the industry. The contents of this volume prove selected high-quality papers of the academia.

Readers will discover that both common challenges and creative solutions emerge from very diverse settings – not only through the lens of Malaysia, as it encompasses a universal array of studies from South Africa, South Korea, Thailand, Taiwan, Japan, the Philippines, Brazil and other countries as well. Indeed, we hope that you will enjoy and find valuable knowledge through your engagement with scholarly ideas in sustaining your own professional development in the global world of tourism and hospitality education.

The success of organizing the 4ICTR is its people. Our heartiest thanks and gratitude go to the scientific committee members for the reviews and comments of submitted papers, members of the organizing committee and authors for their contribution to the conference.

Mastura Jaafar @ Mustapha Tania Maria Tangit Editors-in-Chief

PROCEEDINGS OF 4th INTERNATIONAL CONFERENCE ON TOURISM RESEARCH (VOLUME 2) Rural Mountain Tourism: Preserving Culture and Heritage of Mountain Minorities and Indigenous Peoples

TABLE OF CONTENTS

Preface

Accepted Full Papers	
Health Tourism in South Africa: Current Dynamics, Benefits, Challenges and Future Prospects Unathi Sonwabile Henama	1
The Influence of Tourism Event on the Residential Neighborhoods in Abi Local Government Area, Nigeria Eja Iwara Eja, Joseph K. Ukwayi and Eteng Eloma Usang	8
Developing Ecotourism Adaptive Management Framework for National Park Hon Loong Chee, Alias Abdullah and Shamzani Affendy Mohd Din	16
Relationships among the Characteristics of Serious Leisure, Group Cohesion, and Leisure Involvement in Volunteer Interpreters Wen-Shiung Huang, Sheng-Hshiung Tsaur, Yung-Sen Lin and Chi-Ling Lien	24
Events as Catalyst to Attract Tourists to Destinations: Spectator Perceptions of the Social Impacts of Events in East London. A Study of Spec-Savers Ironman South Africa 70.3, Buffalo City Siyabonga Mxunyelwa	35
A Study of Impact on Flight Attendants' Emotional Intelligence and Social Support for Team Commitment Cha Minyoung and Yoon Sunyoung	43
A Study on the Impact of Perceived Glass Ceiling, Organizational Justice and Job Satisfaction among Female Airline Employees Choi Eunjoo and Yoon Sunyoung	51
Promoting Foreign Direct Investment (FDI) through Business Tourism: A Conceptual Study in Malaysia Norliza Abd Rahman, Tarmiji Masron and Molood Seifi	58
Diversity of Lepidoptera (Rhopalocera) in Kinabalu Park, Sabah, Malaysia Siti Sarayati Abd Mawah, Suhair Hawa Anadele Suarno and Nor Bazilah Razali	67
Preliminary Study of Unveiling Bajau Foods Characteristics in Papar, Sabah Shalawati Ibrahim, Muhammad Shahrim Ab Karim, Abdul Lateef Krauss Abdullah and Jusang Bolong	75
Waterfront Development and Land Reclamation for Urban Tourism in Manado, Indonesia Bet El Silisna Lagarense and Agustinus Walansendow	82